



March 23, 2020

RE: Response to Coronavirus (Covid-19)

Dear Valued Partner:

Please be aware that Mountain Mist takes the COVID-19 pandemic very seriously and is closely monitoring the situation. The safety and security of our employees, along with a commitment to meet our customers' needs, are our highest priorities.

We have enacted numerous measures to ensure we protect the safety of our employees and continue to meet production and delivery demands. These measures include following enhanced personal hygiene procedures, following all CDC guidelines regarding the prevention and spread of the virus, limiting all non-essential travel and limiting our facilities to employees and essential guests only.

Mountain Mist recognizes how important it is for you to be able to rely on our ability to continue to deliver quality products in a timely manner. Though we cannot predict the future, we believe our planned approach will allow us to continue to provide quality products with an unparalleled customer experience.

As a company, we are committed to serving the needs of both our employees and customers. Should you have any questions, please contact your dedicated customer service representative or sales executive.

We will continue to closely monitor the situation. Stay safe and healthy.

Sincerely,

Keith S. White  
President & CEO